# **Hybrid Al**

## What is Hybrid Al?

Hybrid Al is the combination of multiple Al approaches to create more powerful and adaptive Al solutions.

💡 Think of it like a Swiss Army knife—no single tool is enough for every situation, so Al combines the best techniques to solve complex problems.

#### Why Businesses Use Hybrid Al

- Hybrid Al makes Al-powered solutions smarter, more efficient, and more adaptable.
- rangle: Al in Customer Service & Fraud Detection
- Without Hybrid AI: A chatbot misunderstands emotions, and fraud detection generates too many false alarms.
- With Hybrid AI: Emotion AI helps the chatbot understand sentiment, and rule-based AI improves fraud detection precision.

### How Hybrid Al Works

- 3 Key Ways Hybrid Al Combines Al Techniques:
  - Symbolic Al + Machine Learning Al follows rules while learning from data.
  - 2 NLP + Emotion AI AI understands both text and tone for better customer engagement.
  - Machine Learning + Rule-Based Al − Al makes decisions faster and with more accuracy.
- 💡 Combining Al techniques improves decision-making, automation, and business efficiency.

#### Real-World Example: Al in E-Commerce

- The Problem: Al struggles with personalized recommendations and customer service.
- The Al Solution: Hybrid Al combines recommendation models with Computer Vision and sentiment-aware chatbots.
- The Outcome: Al adapts to customer needs in real time, improving conversions and customer satisfaction.